



# SIX FLAGS NEW ENGLAND

Agawam, MA.

## RIDE OPERATOR

### Host information

Are you ready to join the team that brings the thrills to thousands? We want you to join the team at Six Flags New England! Located right between two of United States' greatest cities, Boston and New York, **Six Flags New England offers thrills and a cultural experience unlike any other!** As one of the oldest properties in the Six Flags family, Six Flags New England offers a mix of unique cultural and thrilling experiences for you to take advantage of. Home to over 12 roller coasters, 36 rides and attractions, the regions largest water park, and dozens of retail and food locations, we have something for everyone.

**The perks of working with us are just as thrilling as our parks, and include free admission to the parks on your day off, and a 40% discount for all of our food, beverage, and retail items while you visit as a guest.** Get recognized for doing well, and you'll be able to rack in the rewards all summer long! Looking to expand your education, we give out thousands of dollars in scholarships every summer! On top of this we offer a ton of employee exclusive events, like ride nights, cook outs, water park nights, and more! If you want to get out of the park for some fun on your day off we have plenty of things to do in the area! Music festivals, food festivals, and plenty of shopping locations provide plenty of things to do during your downtime. Boston and New York are only a few hours away on public transportation, so you can soak in the views and experience big city life!

**Host Website:** <https://www.sixflags.com/newengland>

**Site of Activity:** Six Flags New England

**Parent Account Name:** Six Flags Entertainment Corporation

**Host Address:** 1623 Main Street Agawam, Massachusetts, 01001

**Nearest Major City:** Boston, Massachusetts, over 50 miles away.

### Placement information

**Job description:** Specific positions are assigned upon arrival to Six Flags Great Adventure. Entry-level positions include positions in: Ride Operations, Retail, Foods, Games and Park Services. Wages will vary between \$15 - \$16/hour based on position and assignment.

All employees will be responsible for the following:

- Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests.
- Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.
- Attend departmental and team meetings as well as participate in all additional training courses.
- Perform all duties in a safe manner.
- Employees may be asked to move to different locations or job assignments within the property, as needed. • Other duties may be assigned.

### Ride Operator:

- Constantly monitor and regulate the behavior of patrons and co-workers in the ride area to prevent unsafe activities and accidents.
- Assist guests in and out of rides which may include lifting children into seats and buckling seat-belts and/or safety harnesses.
- Operate ride controls, buttons, and switches which may be mechanical, computerized, or a combination of both.

### Games:

- Perform all aspects of game operations.
- May use microphones to engage guests to play games.
- Visually and physically checks all games have needed games supplies.



### Food Host/Hostess:

- Cooking or preparing food items according to procedure or recipes.
- Preparing cold drinks, warm drinks, and any other non-alcoholic beverages.
- All items must be prepared quickly and accurately ensuring no waste and in accordance with production and portion requirements and quality standards while maintaining a safe, sanitary work environment.
- Handling sales which will include: taking correct orders, entering sales in a cash register taking money, counting out correct change (coins/bills), giving change (coins/bills) to customers, and completing credit card transactions.

### Retail:

- Tell shoppers about add-on accessories and Shopping Passes to raise sales.
- Re-stock bins, shelves, fixtures, and displays full with the newest and coolest merchandise.
- Keep aisles, counter tops, and displays clean and looking great.
- Handling sales which will include: taking correct orders, entering sales in a cash register taking money, counting out correct change (coins/bills), giving change (coins/bills) to customers, and completing credit card transactions.

### Park Services:

- Hose down midways and patios before or after regular park hours.
- Wipe down tables and benches.
- Empty trash cans to maintain freshness.
- Assist guests with park information and accurate directions to their next attraction.

**Typical Schedule:** Hours will vary depending on park operating hours and department needs. Shifts can range from 9am-6pm, 11am-7pm and 3pm-11pm.

**Seasonal changes to job duties or available hours:** Yes

Park is open on weekends only after September 7th.

**Drug Test required:** No

### Compensation

**Hourly Wage:** \$15

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$480

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 35

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 50

**Potential fluctuation in hours per week:** On the days where the park experiences poor weather, team members may be called out of work or sent home early. Days where big events or large crowds are expected, team members may work longer hours.

**Average number of hours per week reached by last year's seasonal employees:** 40

**Overtime Policy:** Yes, paid after 40

**Job-Specific Benefits:** All team members can use their 35% discount one days where they are not working. They also receive free admission into the park on their days off.

### Job requirements

**English Level required:** Advanced

**Required to be 21+:** No

**Previous Experience required:** No

### Qualifications & Conditions:

Lifting

Lifting requirement: 50lbs/22kgs

**Description:** Will be required to lift, push, pull, or carry objects up to 40 lbs on a repeated basis.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions



### Description:

- All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending. These activities often also require considerable use of the arms and legs.
- Theme Park Workers will be required to stand or walk for most of the daily shift.
- Will be required to lift, push, pull, or carry objects up to 40 lbs on a repeated basis.
- Most Theme Park Workers will work in an outdoor environment with exposure to a variety of weather conditions such as rain, cold temperatures, direct sunlight or high heat and humidity.
- Some Theme Park workers may work in an indoor environment that may or may not have air conditioning where they will be exposed to humid temperatures.
- Theme Park Workers may be moved between various departments as needed.

<b>Job Training required:</b>	Yes
<b>Length of job training:</b>	40 hours
<b>Hours per week during training period:</b>	30
<b>Different wage during training period:</b>	No
<b>Start on specific day of the week:</b>	No

**Training requirements:** Everyone will go through their department-specific training.

**Need to wear uniform:** Yes

**Uniform Policy:** 2 polo's, 2 khaki shorts/pants. Students will be able to exchange dirty uniforms for a clean set in the wardrobe area. Students can wear a white T-shirt under uniforms if they would like. Sunglasses may be worn in outdoor jobs. Shoes are not provided. Majority of shoe must be a neutral color but can have color on them.

**Cost of uniform:** \$0

**Uniform laundry:** Provided at no cost

**Dress Code:** Yes

**Description:** Must remain in provided uniform and maintain a neat and clean appearance. Long hair may be required to be pulled back for health or safety reasons.

### Cultural opportunities

**Types of Cultural Opportunities:** Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Movie or Game Nights, Potlucks or Dinners, Company Parties, Holiday Events, Shopping Trips, Trips to Major City, Trips to Nearby/Major Attractions.

**Additional Details about Cultural Offerings:** During our season we host a variety of Team Member Events! These events include:

- Exclusive Team Member Ride Nights
- Team Member picnics
- Departmental events
- Spirit Days
- and Water Park Nights.

### Housing and transportation

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

**Employer-owned or employer-arranged housing description:** Housing is to be assigned based on availability at the discretion of Six Flags. Participants will be assigned housing at least 30 days before their arrival to United States/workplace.

**Please note:** Housing is to be assigned on availability at discretion of Six Flags; friends and couples should not expect to live together as housing is divided strictly by gender. Housing is not managed by employer, however, is reserved for participant use at the following locations in shared, fully furnished hotel-style rooms.

**Housing addresses are as follows:**

**Housing Address:** 100 Congress St, Springfield MA

As noted in the Housing section of this agreement, the general layout of all housing is:

- Hotel style, fully furnished.
- Rooms are divided by gender.
- Up to 4 per bedroom, each with separate bed; various styles of beds.
- Small refrigerator, Microwave in each room.
- 1 shared bathroom.
- WiFi access.
- Laundry and food facilities within walking distance.
- Breakfast provided daily (included in cost of rent).

Participants will need to supply their own kitchenware and daily, personal items. Stores with inexpensive options to purchase such items are also nearby.



**Please note:** Housing leases are secured for a period of time that matches each participant’s program dates; participants are expected to stay in the housing for the duration of their program dates. Deposit may be forfeited if participants leave without the approved advanced notice listed in the Housing Contract. Participants are required to vacate the housing within 72 hours of employment termination or ending employment early (quitting). Housing Deposits should be paid on arrival to Six Flags New England, to be paid on your processing day with the park.

**Deposits can be paid by cash or check made out to:** Six Flags New England.

**Payment is for:** \$150 partially-refundable housing deposit \$170 advanced [1 weeks] rent and transportation (rent is \$135/week and transportation is \$35/week).

Housing reservations are made automatically for each participant and participants do not need to reserve their spots. The \$50 deposit is an Administrative Fee which is non-refundable. Up to \$100 is refundable upon meeting the following requirements:

1. Room is left clean and undamaged; rooms will be checked out by Six Flags.
2. Employee stays through program end date on their DS-2022 form.
3. Unpaid rent, damages costs or items missing will be deducted from the security deposit.

**Lease Agreement:** Yes

**ONSITE AMENITIES:**

**WiFi:** Yes. WiFi is available at housing locations.

**Phone Service:** Yes. Students will have wifi or are able to call over their cell phones.

**Kitchen facilities:** No. Housing is hotel-style - there is no kitchen access. Fridge and microwave are in each room. FREE breakfast provided daily.

**Laundry facilities:** Yes. Coin-op on site.

**OCCUPANCY REQUIREMENTS FOR PROVIDED HOUSING:**

**Minimum Occupancy Per Room:** 2

**Maximum Occupancy Per Room:** 2

**Suggested Occupancy Per Room:** 2

**Rooming Arrangement Description:** Employer does not take friend requests for housing. All housing is very close to each other.

**PROVIDED HOUSING COST:**

**Required to Pay for Provided Housing:** Yes

**Cost per Week:** \$135

**Housing Cost Deducted from Paychecks:** Yes

**Utilities Costs:** No

**Housing Deposit:** Yes

**Cost:** \$320

**Description:** Deposit due upon arrival. \$150 Partially refundable security deposit \$170 1 weeks advanced rent/transportation (\$135 rent, \$35 transportation).

**Housing Deposit Refundable:** Yes

**Conditions for Deposit Refund:** Up to \$100 is refundable upon meeting the following requirements:

1. Room is left clean and undamaged; rooms will be checked out by Six Flags.
2. Employee stays through program end date on their DS-2019 form.
3. Unpaid rent, damages costs or items missing will be deducted from the security deposit.

**Details About Deposit Refund:** Cash upon departure.

**TRANSPORTATION TO WORKSITE:**

**Employer-Provided Transportation**

**Estimated commute time:** 30 to 45 minutes

**Estimated cost:** \$35

**Total: Yes Per Day:** No

**Description:** Transportation cost is \$35/week and will be deducted out of paychecks. This is a flat rate regardless of shifts worked.



Arrival information

Arrival Instructions: We recommend that students fly into Bradley International Airport, and take a Uber or Lyft to the designated housing location. (approximate travel time 30 minutes). Once we are notified of your arrival date, we will reach out to you via email regarding when you should plan to come to the park for your training and work assignments. This will typically be a day or so after your arrival to give you time to get into housing and settle a bit. If you have any questions regarding arrival, you can reach out to Richie in the Six Flags Human Resources Office - rpizzale@sftp.com

Transportation to and from the park will be provided once you have arrived at housing. You will receive a monthly schedule of the transportation times moving forward.

Six Flags will also provide you with information on public transportation options for your days off, and some attractions you might want to look into while you are here!

Suggested Arrival Airport:

Bradley International Airport, BDL, Less than 50 miles.

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

If arriving after regular hours:

Suggested After-Hours Accommodation:

Red Roof Inn

5 Hazard Ave
Enfield, Connecticut 06082
(860) 741-2571
\$75 to \$100

Training and onboarding

Pre-Arrival Onboarding: No

SOCIAL SECURITY NUMBER:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number: We will provide guidance on how to get to the social security offices, if needed we can assist with transportation options.

Nearest SSA Office: Springfield, Massachusetts, less than 10 miles

OTHER:

Wage Payment Schedule: Students will be paid on a weekly basis. We recommend getting a bank account when you arrive, so that you can receive your pay directly into your account. We also offer pay cards for anyone who does not have or want a bank account.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements: At all times, all team members are expected to be neatly groomed and dressed in a manner that is appropriate to the job and duties they are performing. - Visible tattoos may not be above the neck. Tattoos may not be perceived as vulgar, offensive, or inappropriate.

Second Job Availability: Yes, likely

Applicable Company Policies: Students may be asked to work in several different jobs during their job agreements due to varying business demands. This may include switching between jobs throughout the day.

Students may work extra hours and shifts, they just need to communicate with their direct supervisors in their assigned departments. This is not always available and will be based on availability.

We do not allow employees to purchase food from stands and restaurants in the park on workdays. They are welcome to enjoy these locations on their off days. Employees can bring their meals, go off property, order food to the park (not advised given limitations on delivery to the park), or purchase something at the employee cafe or Team Six Office.

Community amenities

Walking Distance from Worksite: Restaurants.

Walking Distance from Housing: Food Market, Post Office, Bank, Restaurants, Internet Cafe.

In Town, Requires Transportation: Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Public Library.