



## SIX FLAGS DARIEN LAKE

Agawam, MA.

### RIDE OPERATOR

#### Host information

Six Flags Darien Lake is New York State's largest entertainment complex. We are a theme park, water park, hotel, and campground located between Buffalo and Rochester, NY. There is also an amphitheater on site operated by Live Nation. When not working, why not ride the rides, and cool off on the water slides? Employees receive free use of the park on days off, tickets for family/friends, and 35% off food, beverage, and retail merchandise (restrictions apply).

We are only an hour from Niagara Falls, one of the seven wonders of the world. Cultural experience trips include Niagara Falls, local shopping malls, state parks, and more. Positions are available in Aquatics (Lifeguards), Hotel/Campground House-keeping, and Theme Park Operations (including Rides/Attractions Operators, Food and Beverage, Games and more).

Summer Work and Travel participants live on site in our campground, and it is a short walk to work each day. Ready for an unforgettable summer? Join the Six Flags Darien Lake team for the 2025 season!!

**Host Website:** <http://www.sixflags.com/darienlake>

**Site of Activity:** Six Flags Darien Lake

**Parent Account Name:** Six Flags Entertainment Corporation

**Host Address:** 9993 Allegheny Road, PO Box 91, Darien Center, New York, 14040

**Nearest Major City:** BUFFALO, New York, Less than 25 miles away

#### Placement information

##### Job description - Essential Duties and Responsibilities:

Specific positions are assigned upon arrival to Six Flags. Entry-level positions include: Ride Operator or Food Service Team Member. All employees will be responsible for the following:

- Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests.
- Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.

- Attend departmental and team meetings as well as participate in all additional training courses.
- Perform all duties in a safe manner.
- Employees may be asked to move to different locations or job assignments within the property, as needed.
- Other duties may be assigned.

##### Ride Operator:

- Constantly monitor and regulate the behavior of patrons and co-workers in the ride area to prevent unsafe activities and accidents.
- Warn patrons of safety hazards and enforce rules and regulations in a positive and courteous manner.
- Assist guests in and out of rides which may include lifting children into seats and buckling seat-belts and/or safety harnesses.
- Operate ride controls, buttons, and switches which may be mechanical, computerized, or a combination of both.
- Prepare ride area for opening and closing each day which may include test runs of the ride.
- Keep all ride areas clean including: seats, cars/trains, ride platform, and guest line area. This may include sweeping, scrubbing, mopping, dusting, polishing, vacuuming, and picking up trash.
- Control entry to ride areas by monitoring pass/ticket usage.

##### Food Host/Hostess:

- Cooking or preparing food items according to procedure or recipes.
- Preparing cold drinks, warm drinks, and any other non-alcoholic beverages.
- All items must be prepared quickly and accurately ensuring no waste and in accordance with production and portion requirements and quality standards while maintaining a safe, sanitary work environment.
- Handling sales which will include: taking correct orders, entering sales in a cash register taking money, counting out correct change (coins/bills), giving change (coins/bills) to customers, and completing credit card transactions.
- Maintaining and cleaning all Food Service areas including preparation tables, equipment, dishes, floors supply areas, refrigerators, coolers, sales areas, and customer areas (tables, chairs, serving lines, condiment stands, etc.).



**Typical Schedule:** Schedules will vary based on business need. Participants will be expected to work evenings and weekends based on department schedules.

**Seasonal changes to job duties or available hours:** Yes

Schedules will vary based on business need. Participants will be expected to work evenings and weekends based on department schedules.

**Drug Test required:** Yes

## Compensation

**Hourly Wage:** \$15

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$448

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 32

**Estimated minimum number of hours per week:** 25

**Estimated maximum number of hours per week:** 50

**Potential fluctuation in hours per week:** Work schedules are dependent on park attendance and weather. The average work week is 5 days, 32 – 40 hours per week. However, hours may increase later in the season (August – early September).

**Average number of hours per week reached by last year's seasonal employees:** 32

**Overtime Policy:** No, exempt from paying overtime by law

**Job-Specific Benefits:** Associates enjoy free admission to Cedar Point and all of our other properties, discounts on food and merchandise, complimentary tickets for family and friends, and discounts to some local businesses.

## Job requirements

**English Level required:** Upper-Intermediate

**Required to be 21+:** No

**Previous Experience required:** No

### Qualifications & Conditions:

Lifting

Lifting requirement: 25lbs/11kgs

**Description:** Lift / Carry: 0-51+ lbs. with assistance, frequently, if needed. Push / Pull (typically on wheeled device such as dolly or cart): 26 – 151+ lbs. with assistance, occasionally, if needed Push/Pull: 0 – 25 Lbs – Constantly Required (66% or more of the time).

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

### Description:

- Test equipment daily before opening the ride to guests.
- Restrict the number of guests on the loading platform to the number who can be seated on the ride.
- For reasons of safety, ability to speak and understand English must be excellent.
- Ensure safe operation of rides.
- Assist with the loading and unloading of ride to include small children and guests with disabilities.
- Verify that safety restraints and belts are correctly secured before the ride is set into motion.
- Take appropriate action to answer or resolve guest questions and complaints.
- Record ride capacity and cycles.
- Give directions and deliver ride spiel using a microphone.
- Enforce ride restrictions and recommendations.
- Students are expected to work the dates and position to which they agree during the hiring event.

**Job Training required:** Yes

**Length of job training:** 1 week

**Hours per week during training period:** 25

**Different wage during training period:** No

**Start on specific day of the week:** No

**Training requirements:** Human Resources Orientation and Culture Training Resident Life Training Department Orientation Pass pre-employment drug screening International Ride Operator Certification (IROC) \*Your first day in the park will depend on your start date and role. Department training courses are held on specific days and times and some department training takes longer than others.

**Need to wear uniform:** Yes

**Uniform Policy:** Our Wardrobe team will provide two uniform shirts for all positions and two pairs of shorts for most positions at no cost. Associates will be required to provide their own pants and shoes for all work locations. (Out of pocket expense of roughly \$75). Uniforms vary on work location and more information will be provided during wardrobe fitting. Most positions require a closed toe athletic shoe that is mostly white, gray, or black with no bright neon colors.



**Cost of uniform:** \$0

**Uniform laundry:** Participant responsibility

**Dress Code:** Yes

**Description:** Hair, including facial hair, must be neat, clean and well-groomed each day. For safety purposes, long hair is to be pulled back. One gauge no larger than ½ inch or 12mm in each ear may be in place of earrings. Tattoos/body art are permitted as long as the tattoos/body art do not display slogans or images that are demeaning, feature profanity or other messages that do not promote or enhance a safe, inclusive, productive workplace. Visible tattoos/body art on the face or neck are not permitted.

## Cultural opportunities

**Types of Cultural Opportunities:** Company Parties, Movie or Game Nights, Potlucks or Dinners, Shopping Trips, Trips to Nearby/Major Attractions, Trips to Major City, Will provide information about Events, Local Resources, Attractions/Sites, Local Community.

**Additional Details about Cultural Offerings:** Students will have the opportunity to visit Niagara Falls and all it has to offer. Employer arranges in town trips to shops, the bank, grocery store, and lots of exciting cultural opportunities! In addition to being an amusement park, we also host many live concerts in an amphitheater!

## Housing and transportation

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

**Employer-owned or employer-arranged housing description:** Students will be provided housing and will be staying in mobile homes that are immobilized. Each mobile home has a living space, a small kitchen, 2 bedrooms and one bathroom. Students have their own section within Darien Lake's camp ground. Students will have a bathroom, their own bedroom and bed. The trailers provide the students with the adventure of living close to nature. Wifi is provided free of charge. Units will be assigned to a maximum of two students per unit (1 per bedroom). No co-ed housing is permitted, and students must return to their assigned unit each night. Address: 9993 Alleghany Road Darien Center NY 14040.

**Lease Agreement:** Yes

## ONSITE AMENITIES:

**WiFi:** Yes

**Phone Service:** Yes. No landline in housing, but if a student has a cell phone, the signal is well. There is Security on Darien Lake property 24 hours a day, who routinely patrols the property, including the housing area.

**Kitchen facilities:** Yes. Kitchen is inside the housing trailer. Sets of dishes, utensils, cookware, etc are provided.

**Laundry facilities:** Yes. Coin operated laundry facility located onsite in guest campground. Within walking distance from participant housing.

## OCCUPANCY REQUIREMENTS FOR PROVIDED HOUSING:

**Minimum Occupancy Per Room:** 1

**Maximum Occupancy Per Room:** 2

**Suggested Occupancy Per Room:** 1-2

**Rooming Arrangement Description:** Co-ed housing is not permitted. Students will be assigned a roommate of the same gender, and must return to their assigned units each night.

## PROVIDED HOUSING COST:

**Required to Pay for Provided Housing:** No

**Utilities Costs:** No

**Housing Deposit:** Yes

**Cost:** \$200

**Description:** \$200 deposit is required when participant arrives to Darien Lake, and should be paid in cash. The full deposit is returned to the participant at the end of their employment, provided they stay until their agreed job end date, and leave their housing clean and in same condition as when they started.

**Housing Deposit Refundable:** Yes

**Conditions for Deposit Refund:** Participant must remain in good standing with Darien Lake, and work until their previously agreed upon job dates. Housing must be clean and returned in the same condition it was at the time they moved in.

**Details About Deposit Refund:** Envelope with cash deposit student provided will be handed back to them prior to their leaving Darien Lake.



## TRANSPORTATION TO WORKSITE:

### Walking Commute Time

**Estimated commute time:** Under 15 minutes

**Description:** Walking through Darien Lake campground and employee areas.

### Arrival information

**Arrival Instructions:** Students are welcome to arrive at Six Flags Darien Lake Monday through Friday between 10:00AM and 4:00PM. Arrivals outside of this window may not be accommodated as the Human Resources office will be closed. If your flight arrives at the airport outside of this window, please stay in a motel/hotel, and arrive at SFDL the next day.

The best way to travel from the airport to the park is via a Taxi Cab, Uber or Lyft. The cost is approximately \$60 USD, so traveling with a friend(s) is encouraged. Six Flags Darien Lake does not provide transportation to/from the airport.

We offer weekly trips to the grocery store (typically Walmart), and we coordinate the Social Security office trip as well.

Once your travel/flight information is booked, please provide it to Devon Miller [DEMILLER@SFTP.COM](mailto:DEMILLER@SFTP.COM)

### Suggested Arrival Airport:

Buffalo Niagara International Airport, BUF, Less than 25 miles.

**Estimated cost of transportation to worksite from suggested airports:** \$50 to \$75

### If arriving after regular hours:

### Suggested After-Hours Accommodation:

#### Hampton Inn & Suites Buffalo Airport

133 Buell Ave

Cheektowaga, New York 14225

[https://www.hilton.com/en/hotels/bufathx-hampton-suites-buffalo-airport/?SEO\\_id=GMB-HP-BUFATHX](https://www.hilton.com/en/hotels/bufathx-hampton-suites-buffalo-airport/?SEO_id=GMB-HP-BUFATHX)

\$75 to \$100

## Training and onboarding

**Pre-Arrival Onboarding:** No

### SOCIAL SECURITY NUMBER:

**Require participants to apply for SSN before arrival at worksite:** No

**Details about how to apply for Social Security Number:** Trips to the Social Security office will be arranged for all students.

**Nearest SSA Office:** Batavia, New York, Less than 25 miles

### OTHER:

**Wage Payment Schedule:** All employees are paid weekly by check, direct deposit, or paycard.

**Meal Plan:** Not available

**Provide Certificates/Performance Evaluations:** Yes

**Hire in Groups:** Yes

### Maximum Group Size:

**Grooming Requirements:** Visible tattoos on or above the neck are not permitted. One small visible tattoo is permitted below the neck. Includes a band (on wrist or ankle) less than 3/4" in width, or a single tattoo no larger than 4"x4". Up to two matching pairs permitted, no larger than the size of a quarter. No other piercings are allowed and must be taken out. Facial hair must be no longer than 1/2 inch and nearly groomed. Hair is to be neat, clean, and not distracting. May not be neon colors or distracting.

**Second Job Availability:** Yes, likely

**Applicable Company Policies:** Students will not be able to use cell phones while working in front of guests. Smoking and alcohol are not permitted in the housing facilities, but students can smoke while outside the housing unit.

## Community amenities

**Walking Distance from Worksite:** Restaurants

**Walking Distance from Housing:** Restaurants

**In Town, Requires Transportation:** Food Market, Shopping Mall, Post Office, Bank.

**Unavailable:** Fitness Center, Internet Cafe, Public Library