CEDAR POINT

Sandusky, OH.

FOOD SERVICE ASSOCIATE

Host information

Located in Sandusky, Ohio, Cedar Point is A Place Like No Other™. Towering over a mile-long beach, you'll find 18 world-class roller coasters with three areas filled with rides and attractions for kids and families, an 18-acre waterpark with plunging slides, Marinas, and world class Hotels.

We offer **flexible schedules, exclusive associate perks, free uniforms and laundering, and a wide variety of job positions from ride operations to leadership roles.** Cedar Point also knows the importance of **respect, value & inclusiveness.**

The climate in Sandusky usually ranges from cool in May (11°C – 19°C) to warm in June (16°C – 25°C). From July to September, weather is often hot and humid (18°C – 39°C).Throughout September the temperature will become gradually cooler.

Working at Cedar Point gives you the opportunity to gain valuable work experience and memories that will last a lifetime!

Perks include:

- On-site housing
- FREE Wi-Fi access
- Free transportation to work and around the city of Sandusky
- An associate recreation center that includes a kitchen (Cookhouse), retail store, tennis tables, pool tables, basketball court, soccer field, & sand volleyball
- A lounge with big screen televisions, a computer lab, and card games!
- FREE Associate Only Ride Nights
- Exclusive Associate Only parties & picnics
- Discounted bus trips to popular destinations such as Niagara Falls, Chicago, and New York City.

Begin your journey at Cedar Point for a Summer Job Like No Other!

Host Website: https://www.cedarpoint.com
Site of Activity: Cedar Point a Six Flags Park.
Parent Account Name: Six Flags Entertainment Corporation.
Host Address: 1 Cedar Point Drive Sandusky, Ohio, 44870.
Nearest Major City: Cleveland, Ohio, Less than 50 miles away.

Placement information

Job description: As a Food Service Associate, you'll greet and welcome guests to our world class food locations. You'll also...

- Handle guest sales in a prompt, friendly, courteous manner using suggestive selling techniques.
- Responsible for being knowledgeable on meal/drink plans and department programs.
- Responsible for preparation of various food products according to prescribed recipes.
- Keep a clean, sanitary, and orderly area including the preparation area, guest areas (tables, chairs, serving lines, condiment stands, etc.) and all equipment. Requires use of cleaning chemicals.
- Provide guest service according to Cedar Fair standards when serving the guest or working with subordinates, including initiating guest interactions, answering questions, and giving directions.
- Ability to work effectively and achieve department goals under time constraints and quality pressures.
- Ability to work with employees, guests, and supervision in a positive, productive and professional manner.

*This is a high guest facing contact position. You must have above average ability to speak and understand English.

Typical Schedule: May-August: Locations are open 7 days a week with varying hours between 8 am and midnight. (Scheduled shifts vary in length from 8hour, 10-hour, and 12-hour shifts. (Average 32-40 hours per week).

Seasonal changes to job duties or available hours: Yes

Beginning September: Weekends only through October 31st with varying hours between 8 am and midnight. Shifts vary in length from 8hour, 10-hour, and 12-hour shifts. (Average 32-50 hours per week).

Drug Test required: No

Compensation

Hourly Wage:	$15
Eligible for Tips:	No
Estimated weekly wages including tips:	$448
Bonus:	No

* All figures above are pre-tax

Estimated average number of hours per week:	32
Estimated minimum number of hours per week:	25
Estimated maximum number of hours per week:	50

Potential fluctuation in hours per week: Work schedules are dependent on park attendance and weather. The average work week is 5 days, 32 – 40 hours per week. However, hours may increase later in the season (August – early September).

Average number of hours per week reached by last year's seasonal employees:	32
Overtime Policy:	No, exempt from paying overtime by law

Job-Specific Benefits: Associates enjoy free admission to Cedar Point and all of our other properties, discounts on food and merchandise, complimentary tickets for family and friends, and discounts to some local businesses.

Job requirements

English Level required:	Intermediate
Required to be 21+:	No
Previous Experience required:	No

Qualifications & Conditions:
Lifting
Lifting requirement: 50 lbs/22 kgs

Description:

- **Lift/Carry:** 51 Lbs + with assistance. Constantly Required (66% or more of the time).
- **Push/Pull (typically on wheeled device such as dolly or cart):** 151 Lbs + with assistance. Constantly Required (66% or more of the time).

Standing for entire shift
Handling cleaning chemicals
Working outdoors
Working under direct sunlight
Other qualifications or conditions

Description: Mandatory completion of Basic Food Safety & Sanitation Training as provided by the Division.

- Ability to comply with all company, divisional and state laws in regards to minor labor laws.
- Communication, Guest Service, Teamwork and Integrity.
- Ability to maintain a calm demeanor during emotionally charged situations.
- Ability to work with employees, guests and supervision in a positive, productive and professional manner.
- Ability to read and comprehend simple instructions, short correspondence, and memos.
- Quality of Work, Productivity and Initiative.
- Ability to work effectively and achieve department goals under time constraints and quality pressures.
- Safety and Cleanliness.
- Ability to follow all guidelines for the safe serving of food and drink while complying with all aspects of the Ohio Health Code and Cedar Point food standards.
- Students are expected to work the dates and position to which they agree during the hiring event.

Job Training required:	Yes
Length of job training:	1 week
Hours per week during training period:	25
Different wage during training period:	No
Start on specific day of the week:	No

Training requirements: Human Resources Orientation and Culture Training Resident Life Training Department Orientation ServSafe Food Handler Training *Your first day in the park will depend on your start date and role. Department training courses are held on specific days and times and some department training takes longer than others.

Need to wear uniform:	Yes

Uniform Policy: Our Wardrobe team will provide two uniform shirts for all positions and two pairs of shorts for most positions at no cost. Associates will be required to provide their own pants and shoes for all work locations. (Out of pocket expense of roughly $75). Uniforms vary on work location and more information will be provided during wardrobe fitting. Most positions require a closed toe athletic shoe that is mostly white, gray, or black with no bright neon colors.

Cost of uniform:	$0
Uniform laundry:	Participant responsibility
Dress Code:	Yes

Description: Hair, including facial hair, must be neat, clean and well-groomed each day. For safety purposes, long hair is to be pulled back. One gauge no larger than ½ inch or 12mm in each ear may be in place of earrings. Tattoos/body art are permitted as long as the tattoos/body art do not display slogans or images that are demeaning, feature profanity or other messages that do not promote or enhance a safe, inclusive, productive workplace. Visible tattoos/body art on the face or neck are not permitted.

Cultural opportunities

Types of Cultural Opportunities: Company Parties, Holiday Events, Movie or Game Nights, Potlucks or Dinners, Shopping Trips, Sporting Events, Trips to Major City, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Karaoke Nights or Talent Shows.

Additional Details about Cultural Offerings:

Events include Bus Trips, Associate Only Ride Nights, Movies, Picnics & more!

We have fantastic & affordable bus trips to attractions such as Niagara Falls, Chicago, New York City, and Washington D.C.!

Event calendars are available to all associates on the Associate Life Portal.

Local Cultural Offering: Enjoy local shopping, restaurants, and many other attractions as area businesses offer associates a discount with a Cedar Point Associate ID, as well as, FREE Public Transportation.

Lake Erie is home to **many Islands and Beaches** which offer a unique and fun summer experience!.

Housing and transportation

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description: Cedar Point Housing Campus is located at 2075 1st Street Sandusky, OH 44870. In order to be the best hosts and ensure the safety of our international staff, Cedar Point encourages students to live in one of Cedar Point's extremely affordable associate dormitories. In addition to our 24/7 security staff, our team of "RAs" (Resident Assistants) are always available and ready to help our residents any way they can! The online Associate Life Portal is the online hub for all Associate Life activity. Students will receive communication via email regarding next steps once they arrive. The Associate Recreation Center (ARC) is available for all associates and residents to enjoy a wide variety of activities and amenities including a sand volleyball court, full court basketball, full size soccer field, foosball tables, pool tables, air hockey, and table tennis. The ARC also has a lounge with large TVs, WiFi, computer lab, and many small card games. Additional Housing Notes: Our affordable housing fees are deducted directly from the associate's pay and cost is $84 per week depending on which dorm they reside. All students will have 72 hours to depart Cedar Point's associate housing after their last day of work.

Lease Agreement:	Yes

ONSITE AMENITIES:

WiFi: Yes. Free Wi-Fi is provided throughout the associate housing campus.

Phone Service: Yes. Landline phones to contact CIEE are available in Associate Services , the Hiring and training Center, and Associate Housing.

Kitchen facilities: Yes. Shared kitchen facility at the Associate Recreation Center (ARC).

Laundry facilities: Yes. Laundry machines are available and FREE for resident use on the housing campus.

OCCUPANCY REQUIREMENTS FOR PROVIDED HOUSING:

Minimum Occupancy Per Room:	3
Maximum Occupancy Per Room:	4
Suggested Occupancy Per Room:	3 - 4

Rooming Arrangement Description: All housing units are multiple occupancy and gender segregated with communal restroom and shower facilities. Students will be placed in whichever housing is available at the time of arrival. Students may make a request for a certain building or roommates however, there may be a wait until the request can be granted based on occupancy.

PROVIDED HOUSING COST:

Required to Pay for Provided Housing:	Yes
Cost per Week:	$84
Housing Cost Deducted from Paychecks:	Yes
Utilities Costs:	No
Housing Deposit:	No

TRANSPORTATION TO WORKSITE:

Employer-Provided Transportation

Estimated commute time: 15 to 30 minutes

Employer-Provided Transportation: Free of charge

Description: The Cedar Point bus provides transportation to the park FREE of charge.

Local Bus, Subway or Train

Estimated commute time: 15 - 30 minutes

Estimated cost: $0

Description: With a valid Cedar Point Associate ID, associates can access the Sandusky Transit System FREE of charge for transportation to and from the Associate Housing Campus, as well as personal use for local shopping, dining, and entertainment.

Arrival information

Arrival Instructions:

Travel arrangements

We recommend students travel to Cleveland Hopkins Airport, as it is the nearest airport to Cedar Point. Options for arrival to the park from either Cleveland or another airport, may include transportation by train or bus. Students may contact Amtrak www.amtrak.com or Greyhound www.greyhound.com directly to make a reservation and check fares. **As a reminder, Cedar Point is unable to provide transportation so students should have sufficient funds to cover meals and unforeseen travel expenses.** Once at Sandusky's Amtrak or Greyhound station, there is a list of taxi numbers to call to get to the park. **Students should request the taxi service bring them to Cedar Point's housing campus for a room assignment. The address 2075 1st Street Sandusky, Ohio.**

Days and Times to Arrive

Associate Housing is open 24 hours a day, 7 days a week to accommodate arrivals at all hours of the day or night. **Since flight costs and schedules can fluctuate, students may arrive any day of the week but no sooner that 3 days/ 72 hours of the start of their DS 2019.** After receiving a room assignment, students will be instructed to complete their onboarding paperwork at the Cedar Point Hiring and Training Center at 2206 Cleveland Road Sandusky, OH 44870.

Transportation in the Area

With a valid Cedar Point Associate ID, associates can access the Sandusky Transit System FREE of charge for transportation to and from the Associate Housing Campus, as well as personal use for shopping, dining, and entertainment. Cedar Point's bus will provide transportation from associate housing to the park for work or pleasure. Since Sandusky is mostly rural and walking or bicycling can be challenging (limited sidewalks & paths are in place) **our bus system is the safest mode of transportation.** A digital route map can be viewed on the Associate Life Portal or a printed copy can be picked up at Associate Services, Hiring and Training Center & the Housing Office.

Suggested Arrival Airport:

Cleveland Hopkins Airport, CLE, Less than 50 miles.

Estimated cost of transportation to worksite from suggested airports: $75 to $100

If arriving after regular hours:
Suggested After-Hours Accommodation:

Hampton Inn Cleveland Airport - Tiedeman

10305 Cascade Crossing

Brooklyn, Ohio 44144

https://www.hilton.com/en/hotels/clecchx-hampton-cleveland-airport-tiedeman-rd/?SEO_id=GMB-HX-CLECCHX&y_source=1_MjA4MTg3NC03MTUtbG9jYXRpb24uZ29vZ2xlX3d-lYnNpdGVfb3ZlcnJpZGU%3D

(216) 929-8400

$75 to $100

Training and onboarding

Pre-Arrival Onboarding: No

SOCIAL SECURITY NUMBER:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number: During on-boarding at the Hiring and Training Center, students will be required to present a valid passport, J-1 Visa, and DS2019. When students complete their on boarding they will be given a Social Security Card application and question form to complete. Cedar Point assists associates in obtaining their social security card and I-94 document. The HR Representative assisting students during on- boarding will advise them of the process. Students who already have a Social Security card for the United States should be prepared to present their card at this time.

Nearest SSA Office: Sandusky, Ohio, Less than 10 miles

OTHER:

Wage Payment Schedule: Pay provided bi-weekly Be prepared to

pay for meals & necessities for 21 days Cedar Point encourages students to open up a US bank account soon after their arrival You may sign up to have pay direct deposited to a US bank account.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

- Hair, including facial hair, must be neat, clean & well-groomed each day. For safety, long hair is to be pulled back.
- One gauge, no larger than ½ inch or 12mm in each lobe may be worn in place of earrings.
- Tattoos/body art are permitted as long as tattoos/body art do not display slogans or images that are demeaning, feature profanity or other messages that do not promote or enhance a safe, inclusive, productive workplace. Visible tattoos/body art on the face or neck are not permitted.

Second Job Availability: No, unlikely

Applicable Company Policies:

Onboarding

After onboarding, you are required to complete E-learning assignments to be completed during orientation. Afterwards, you will be scheduled your department training. All orientation and trainings will be paid at your regular rate of pay.

Extra Hours

During the season some departments may post opportunities for students to pick up extra hours. Typically, these hours will be available late August and early September when U.S. college students return to school. This is a great opportunity to try something new and learn new skills!

Job Transfers

Transfers to another department may be requested at various times of the season and will be available based on individual performance and business need. **Students are required to work a minimum of 30 days with their home department prior to the request.** All requests will be reviewed by Human Resources and Division Leadership prior to approval.

Drug Screens

Cedar Point is committed to ensuring the safety of all guests and staff. Cedar Point conducts pre-employment drug tests for all safety sensitive positions such as Ride Operators or Lifeguards, random drug screens on a weekly basis, and reasonable suspicion drug screens as necessary. All employees may be subject to a random drug screen throughout their employment regardless of the position they work.

Community amenities

Walking Distance from Worksite: Restaurants

In Town, Requires Transportation: Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library.

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