



SIX FLAGS GREAT AMERICA

Gurnee, IL.

RETAIL TEAM MEMBER

Host information

Are you ready to work where you play?! Join our team at Six Flags Great America and Hurricane Harbor Chicago! Located right between two of the Midwest's greatest cities of Chicago and Milwaukee sits the place that is bringing all the thrills! With **16 thrill rides, 26 water attractions and slides, 72 food and beverage locations, 19 retail stores, and games galore** we have everything in store for our guests!

Working at Six Flags has many perks including free admission to the parks for yourself and a friend on your day off! While you are at the park as the guest you have a 40% discount for all of our food, beverage, and retail items in the park. **On top of this we host cook outs, team member award ceremonies, and team member exclusive ride nights!** If you want to get out of the park for some fun on your day off we have plenty of things to do in the area! Music festivals, food festivals, and plenty of shopping locations provides plenty of things to do during your downtime. We will even do a few cultural trips of our own while you are here to explore some of the places near us!

Host Website: <https://www.sixflags.com/greatamerica>

Site of Activity: Six Flags Great America Illinois

Parent Account Name: Six Flags Inc

Host Address: 1 Great America Pkwy Gurnee, Illinois, 60031

Nearest Major City: Chicago, Illinois, Less than 50 miles away

Placement information

Job description

Summary of Job: To assist the management in the daily operation of retail locations. Primary functions include Guest service, shop appearance and sales transactions.

Essential Duties and Responsibilities:

- Assist guests in selecting and purchasing merchandise by greeting every guest and working the sales floor when not cashiering.
- Conduct all business in a hospitable manner towards all guests and fellow team members by smiling, showing enthusiasm, and being polite.
- Perform sales and customer service functions such as cashiering on a POS register and conversing with guests.
- Up-sell additional items to Guests.
- Maintain shop appearance throughout the day by cleaning windows, sweeping, keeping merchandise presentable, and removing trash and cardboard from location throughout the day.
- Follow inventory procedures to ensure maximum accuracy
- Assist in organizing and maintaining all workspaces
- Stock product onto the sales floor as needed while keeping all merchandise and displays neat, organized, and full.
- If over the age of 18 you may perform rental transactions, clean and stack park strollers, wheelchairs and electric convenience vehicles
- Produce, cut, and package fudge and caramel apples if working in designated store
- Comply with all Safety and Fire policies and procedures
- Adhere to park attendance policy as stated in the Team Member Handbook, including break policies.
- Maintain a positive personal appearance according to the standards and policies set by Six Flags Great America.



- Follow and complete all delegated tasks deemed by management, or stated in the Standard Operating Manual.
- Complete all daily checklists as assigned.
- Assist other locations when needed and deemed necessary by management.
- Report all pertinent information to leads, supervisors, and full-time staff.
- Attend all required trainings including Park orientation, Retail General Training, or other trainings as assigned.

Skills and Qualifications:

- Must be professional, self-motivated, and have an enthusiastic attitude.
- Must have strong teamwork skills and the ability to work with others.
- Must possess strong work ethic and the ability to multi-task.
- Must be able to stand for length of shift.
- Must be able to work outdoors for extended periods of time.
- Must be willing to take on the most effective task at the time.

Typical Schedule: Hours will be a 35 hour average over the course of the program, some weeks may be more than 35, some weeks may be less. Shifts may be cut short due to weather or if park attendance is low.

Seasonal changes to job duties or available hours: Yes

Park is open on weekends only at beginning and end of season.

Drug Test required: No

Compensation

Hourly Wage: \$14

Eligible for Tips: No

Estimated weekly wages including tips: \$490

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 50

Potential fluctuation in hours per week: Hours will be a 35 average over the course of the program, some weeks may be more than 35, some weeks may be less. Shifts may be cut short due to weather or if park attendance is low.

Average number of hours per week reached by last year's seasonal employees: 32

Overtime Policy: Yes, paid after 40

Job-Specific Benefits: Free admission to the park for you and a buddy on non-working days, complimentary tickets, Team Member reward programs, Team Member Exclusive special events.

Job requirements

English Level required: Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions:

Lifting

Lifting requirement: 50lbs/22kgs

Description: Will be required to lift, push, pull, or carry objects up to 40 lbs on a repeated basis.

Lifting

Lifting requirement: 50lbs/22kgs

Description: Position requires pushing, pulling and lifting a minimum of 50 lbs.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

Description:

- Must have a high attention to detail.
- Must have strong communication skills, a friendly, positive attitude and be dedicated to customer service.
- Must be attentive to guests and highly knowledgeable about the property in order to assist guests.
- Basic computer skills required.
- Must be able to work individually or on a team and at a quick pace.
- Must be flexible and able to work where they are needed.
- Must have the ability to read, write, and understand instructions given in the English language.
- Must have the ability to understand and respond to verbal instructions given in the English language.



Job Training required:	Yes
Length of job training:	8-10 hours
Hours per week during training period:	32
Different wage during training period:	No
Start on specific day of the week:	No

Training requirements: Completion of discovery and department training required to begin working.

Need to wear uniform: Yes

Uniform Policy: Participants are required to purchase a Six Flags Polo during onboarding. Pants and shoes are to be purchased by the participant outside of Six Flags. Pants must be black or khaki shorts or slacks - no jeans, jeggings or leggings. Shoes of any color must be leather athletic shoes for safety reasons. Additional items and outerwear available for purchase. Any outerwear must be Six Flags branded.

Cost of uniform: \$30

Uniform laundry: Participant responsibility

Dress Code: Yes

Description: At all times, all team members are expected to be neatly groomed and dressed in a manner that is appropriate to the job and duties they are performing. - Visible tattoos may not be above the neck. Tattoos may not distract from the uniform or be perceived as vulgar, offensive, or inappropriate.

Cultural opportunities

Types of Cultural Opportunities: Trips to Nearby/Major Attractions, Trips to Major City, Shopping Trips, Holiday Events, Company Parties, Potlucks or Dinners, Movie or Game Nights, Will provide information about Events, Local Resources, Attractions/Sites, Local Community.

Additional Details about Cultural Offerings: During our season we host a variety of Team Member Events! Some examples include:

- Exclusive Team Member Ride Nights
- Team Member picnics
- Departmental events
- Spirit Days

We host monthly cultural trip opportunities. Some past trips have included:

- Chicago, IL
- Milwaukee, WI
- Lake Geneva, WI
- County Fairs

Housing and transportation

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description: Housing is to be assigned based on availability at the discretion of Six Flags. Participants will be assigned housing at least 2 weeks before their arrival to United States/workplace, and roommates will be assigned based on DS Start/Arrival Dates.

Please Note: friends and couples should not expect to live together as housing is divided strictly by gender. Housing is not managed by employer, however, is reserved for participant use at the following locations in shared, fully furnished dormitory-style hotel rooms. Housing reservations are made automatically and participants do not need to reserve spots.

Housing addresses are as follows:

Housing Address:

Super 8 Gurnee

5520 Grand Ave, Gurnee IL, 60031

America's Best Value Inn & Suites

411 S Greenbay Rd, Waukegan IL, 60085

Extended Stay America

5724 Northridge Dr, Gurnee IL 60031

WoodSpring Suites

5742 Northridge Dr, Gurnee IL, 60031



**Housing is assigned based on DS Start Dates and placement is at the discretion of Six Flags. Requests will be taken into consideration, but locations will be filled in the order listed above.

As noted in the Housing section of this agreement, the general layout of all housing is:

- Hotel style, fully furnished
- Rooms are divided by gender
- Up to 4 per bedroom, each with separate bed; one bed may be a rollaway/cot style bed
- Small refrigerator, Microwave in each room
- 1 shared bathroom
- WiFi access
- Laundry and food facilities within walking distance

Please Note: Housing leases are secured for a period of time that matches each participant's program dates; participants are expected to stay in the housing for the duration of their work dates.

Deposit may be forfeited if participants leave without the approved advanced notice listed in the Housing Contract. Participants are required to vacate the housing within 72 hours of employment termination or ending employment early (quitting).

Lease Agreement: Yes

ONSITE AMENITIES:

WiFi: Yes. WiFi is available at housing locations.

Phone Service: Yes. Students will have WiFi or are able to call over their cell phones.

Kitchen facilities: No. Housing is hotel-style - there is no kitchen access. A fridge and microwave are in each room. You will need your own kitchenware and personal items. Stores with inexpensive food options are nearby.

Laundry facilities: No. Dependent on housing location. If not onsite, within walking distance.

OCCUPANCY REQUIREMENTS FOR PROVIDED HOUSING:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 2-4

Rooming Arrangement Description: Housing will be assigned based on Flight Dates/DS start dates. Roommate requests will be taken into consideration but not guaranteed and is at the discretion of Six Flags.

PROVIDED HOUSING COST:

Required to Pay for Provided Housing: Yes

Cost per Week: \$135

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$470

Description: The deposit will be collected at the onboarding session in cash. \$200 housing deposit and \$270 first and last weeks rent required for a total of \$470 USD.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund: The \$200 deposit is refundable upon meeting the following requirements:

1. Room is left clean and checked out by Six Flags.
2. Employee stays through program end date on their Placement Agreement Form (PAF).
3. Unpaid rent, cost for damages or items missing will also be deducted from the deposit.

Details About Deposit Refund: Will be provided after successful check out from housing via direct deposit to US bank account. Be sure to keep your bank account open after departure. This will be processed after all participants move out of all housing locations.

TRANSPORTATION TO WORKSITE:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Very close to work location

Employer-Provided Transportation

Estimated commute time: 15 to 30 minutes

Estimated cost: Free of charge

Description: Transportation cost is included in the cost of rent for locations not within walking distances.



Arrival information

Arrival Instructions

Arrival Time: Between 10 am and 7 pm

Participants should fly into Chicago, IL: O'Hare International Airport (ORD) airport. You will report directly to your assigned housing location upon arrival to the United States. Do not report to Six Flags.

Suggested Travel from the airport

The employer recommends participants use the suburban taxi service American Taxi directly to their assigned housing location. Other taxi services are available, however, American Taxi is recommended as they offer a flat rate from Chicago, IL: O'Hare International Airport (ORD) is \$45.00 + tip for 1 car holding 1 - 3 passengers. Employer suggests traveling in groups.

Please Note: A fee of \$8.00 to the flat rate is added when a van is requested by a group of 4 or more passengers. Additional information for American Taxi can be found on their website: https://www.americantaxi.com/ATOnlineOrderWeb/rates.jsp

Airport Pick Up Information

Call 847-255-9600 or 1-877-755-2227 AFTER collecting all luggage to confirm arrival, and passengers will be assigned their taxicab number. Please only take that taxicab.

Cell phones will receive a text of the taxicab number.

O'Hare Airport Terminal Information:

Terminal 1 - Pick Up Door G on baggage claim level, middle lane of traffic.

Terminal 2 - Pick Up Door E on baggage claim level, middle lane of traffic.

Terminal 3 - Pick Up Door G on baggage claim level, middle lane of traffic.

Terminal 5 - International Terminal Pick Up Door E on baggage claim level, first lane of traffic.

Please Note: Ignore offers of transportation from solicitors in the terminal. Soliciting of ground transportation is illegal and many illegal solicitors are unlicensed and uninsured. Participants should head directly for the taxi stand/ride share stand located outside each terminal for safe and legitimate transportation. Ignore non-uniformed people offering to assist with baggage. Seek out uniformed porters or airline employees for baggage assistance.

Arrival Instructions:

Participants are asked to arrive to their respective housing location on their scheduled arrival date between 10am and 7pm.

***If you anticipate arriving to your housing location outside of the listed hours, please contact Christina in order to confirm a check in outside of the arrival times.

Participants must contact the employer with their travel plans 2 weeks prior to coming to the United States; using email: cmueller@sftp.com

All employees must complete onboarding, an onsite, unpaid process up to 4 hours where employees are issued uniforms and submit necessary documents including necessary US tax forms and the I-9 are required. Again, the onboarding process is up to 4 hours and is unpaid. All participants must have a bank account for direct deposit of their paychecks. We will meet with the bank onsite during onboarding if you do not have a bank account.

For onboarding, participants are asked to please remember to bring:

- Passport
• DS-2019 Form
• Social Security card, if applicable

Orientations are paid and must be completed prior to beginning training or work. As orientations are paid, participants cannot attend orientation prior to their DS-2019 Start Date. In order to be scheduled for onboarding participants MUST provide Christina Mueller (email: cMueller@sftp.com) with their move-in date. Move-in dates must be scheduled at least two weeks in advance of arrival. Participants are required to move in between the hours of 10AM-7PM Central Time. Participants must pick a move in date that is no more than 72 hours before the program start date.

Suggested Arrival Airport:

O'Hare International Airport, ORD, Less than 50 miles.

Estimated cost of transportation to worksite from suggested airports:

\$75 to \$100



If arriving after regular hours:

Suggested After-Hours Accommodation:

America's Best Value Inn

411 S Greenbay Rd
Waukegan, Illinois 60085
\$75 to \$100

Super 8

5520 Grand Ave
Gurnee, Illinois 60031
\$75 to \$100

Holiday Inn Express & Suites Chicago-Midway Airport, an IHG Hotel

6500 S Cicero Ave
Chicago, Illinois 60638
\$100 to \$150

Training and onboarding

Pre-Arrival Onboarding: No

SOCIAL SECURITY NUMBER:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number: We will arrange for Social Security appointments and transportation information to nearest SS office, students are welcome to also apply on their own.

Nearest SSA Office: Waukegan, Illinois, Less than 10 miles

OTHER:

Wage Payment Schedule: Students will be paid weekly. During onboarding we will set up all students with a BMO Harris bank account if they do not have an US bank account.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements: At all times, all team members are expected to be neatly groomed and dressed in a manner that is appropriate to the job and duties they are performing. - Visible tattoos may not be above the neck. Tattoos may not distract from the uniform or be perceived as vulgar, offensive, or inappropriate.

Second Job Availability: Yes, likely

Applicable Company Policies: Students may be asked to work in several different jobs during their job agreements due to varying business demands. You may work extra hours and shifts, you just need to communicate with your supervisor.

Onboarding will only be on Tuesdays or Fridays. Please plan your arrival accordingly, you cannot begin work until you have onboarded with human resources.

Community amenities

Walking Distance from Worksite: Food Market, Post Office, Bank, Restaurants, Internet Cafe.

Walking Distance from Housing: Food Market, Post Office, Bank, Restaurants, Internet Cafe.

In Town, Requires Transportation: Shopping Mall, Fitness Center, Public Library.