



MYRTLE WAVES

Myrtle Beach, SC.

FOOD & BEVERAGE – Camarero

Host information

Myrtle Waves is the largest water park in Myrtle Beach, with 23 slides and attractions, and over a million gallons of water. Our full operating calendar can be found on our website but we are generally open from mid May until Labor Day, which is the first Monday in September. Our team provides a fun, safe, and clean environment in order to deliver a memorable experience for all of our guests.

Myrtle Beach has tons of cultural activities to offer along 60-mile stretch of beautiful beaches it has to offer. With tons of shopping, dining and entertainment available to you, there will never be a dull moment here. Myrtle Beach has a very caring community with our exchanged visitors and has All-Nations Cafe where you can interact with local of our community and other exchanged visitors from all over the world. Myrtle Waves has participated in the J1 exchange program for many years and welcomes those from around the world to join our team.

Applicants can log onto Facebook and “like” Myrtle Beach J1 Students. Here, you can connect with Work and Travel students in the area and find information on different cultural events happening throughout the Summer. Visit www.myrtlebeachj1students.com/ to find out more.

Employer Perks:

- Nearby housing provided! Bike to work.
- Spend days working by the pool, and days off lounging at the beach!
- Great pay, plenty of hours, and second job opportunities at Broadway Grand Prix!

Host Website: <https://www.myrtlewaves.com/>

Site of Activity: Lazarus Entertainment Broadway Grand Prix

Parent Account Name: Lazarus Entertainment

Host Address: 3000 Mr. Joe White Avenue North Ext. Myrtle Beach, South Carolina, 29577.

Nearest Major City: Myrtle Beach, South Carolina, Less than 10 miles away.

Placement information

Job description:

- Food & Beverage employees are responsible for successfully obtaining and preparing guest’s orders.
- Possess a working knowledge of the kitchen environment and operate all kitchen equipment in a safe manner.
- Prepare food for sale while maintaining DHEC and ServSafe requirements for cleaning food service area.
- Operate a point of sale system for purchases.
- Receive payment for selected items and return change as necessary.
- Ensure timely and accurate processing of operations receipts and maintain proper security measures over receipts, records and cash.
- Learn menu and correct portion sizes.
- Follow proper sanitation standards to keep a clean orderly work area.
- Stores food properly and safely.
- Reports necessary equipment repair and maintenance to supervisor.
- Completes food temperature checks before serving.
- Greet guests, visitors and employees in a friendly and courteous manner.
- Provide excellent customer service.
- Adhere to all company policies, procedures, rules, regulations, standards, guidelines, expectations and requirements.
- Ensure completion of work responsibilities and special projects in accordance with the designated timeframe, as determined by the reporting leader.
- Provide reporting leader with feedback, ideas and suggestions on a timely consistent basis.
- Completes other duties and tasks as assigned by management.
- Assist other departments if necessary, e.g. Aquatics, Food & Beverage, and Park Services.



Typical Schedule: Myrtle Waves operates from mid May through September 4. Shifts may vary depending on the location you are working. Typically arriving 10:30 am and leaving 6:30 pm, based on 2022 hours of operation.

Seasonal changes to job duties or available hours: Yes

Myrtle Waves operates mid May - September 4. We are weekends only in the beginning of the season and then open every day through September 4. Extra hours available at Broadway Grand Prix.

Drug Test required: No

Compensation

Hourly Wage: \$12

Eligible for Tips: No

Estimated weekly wages including tips: \$480

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 45

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 50

Potential fluctuation in hours per week: Hours may be reduced due to delays and closures as a result of inclement weather. We sometimes host special events outside of normal hours. Increased hours expected towards the end of the season.

Average number of hours per week reached by last year's seasonal employees: 45

Overtime Policy: No, exempt from paying overtime by law

Job-Specific Benefits: Employee discount on food and drinks. Free entry into the park on off days. Discounted tickets to Broadway Grand Prix. Uniform deposit refundable if you work until the end of season in good standing.

Job requirements

English Level required: Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions:

Lifting

Lifting requirement: 50 lbs/22 kgs

Description: Must regularly lift and/or move up to ten pounds, occasionally lift and/or move up to fifty pounds.

Standing for entire shift

Handling cleaning chemicals

Other qualifications or conditions

Description: Must be able to tolerate working in high heat and humidity, along with various other weather conditions. Be comfortable working in a loud, fast paced, and busy environment. Possess a working knowledge of the kitchen environment and operate all kitchen equipment in a safe manner. Willing to frequently stand, walk, stoop, kneel, push, pull, climb, balance, crouch or crawl. Regularly use hands to handle or feel; reach with hands and arms; and read, talk and hear. Specific vision abilities required by this job include close vision, distance vision, peripheral vision, depth perception, and ability to adjust focus. Occasionally work at heights of over 50 feet. Ability to troubleshoot situations without delay and act accordingly. Available to work 35+ hours per week. Must be willing to work all day on weekdays, weekends, and holidays when needed. Must be willing to assist other departments when staffing numbers dictate so.

Job Training required: Yes

Length of job training: 1 week

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy: Uniforms are provided at a cost of \$45, which will be deducted incrementally from your first 4 paychecks. Each employee will receive 2 polo shirts, 1 hat, and a name tag. You are required to bring or purchase khaki pants or shorts, a brown or black belt, and non-slip closed-toe shoes worn with black socks. Additional shirts and hats can be purchased on site. Uniform cost will be refunded if you work through your agreed upon end date (or DS end date) and are in good standing with the company.

Cost of uniform: \$45

Uniform laundry: Participant responsibility

Dress Code: Yes



Description: Uniforms should be clean and free of any noticeable damage. Shirts must be tucked in on all sides and hats worn facing forward. Do not roll sleeves or shorts to alter their length. Uniforms should not be worn off property except for traveling to and from work. Hair should be clean, neat, and consistent with natural colors. Nails should be neat and kept short. Facial hair should be groomed and well kept. Visible tattoos should not be offensive in nature.

Cultural opportunities

Types of Cultural Opportunities: Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Potlucks or Dinners, Company Parties, Holiday Events, J-1 Exchange Student Day.

Additional Details about Cultural Offerings: Myrtle Waves has participated in the J1 exchange program for many years and welcomes those from around the world to join our team. We host the annual Exchange Visitor Day, which invites all participants working at the beach to join us for a free day at the water park.

Local Cultural Offering: Myrtle Beach, located in South Carolina, resides along a 60 mile stretch of beautiful beaches on the Atlantic coast. It is home to many restaurants and shops, scenic locations, music events and festivals, and learning opportunities for students to enjoy during their stay.

Housing and transportation

Housing Provided: Conditional. Housing is provided first come, first served.

Employer-owned or employer-arranged housing description:

- Bed Linens/Towels: not provided; students will need to buy or they can pay \$20.00 for landlords to purchase.
- Pillows: provided by landlord.
- Dishes/Pots & Pans/Glassware: provided by landlord.
- Apartment Size: 800 sq ft.
- TV: not provided - students will have to purchase and divide cost among roommates (approx. \$200-300 at Walmart depending on size).
- Cable TV access: provided by landlord.
- WiFi: provided by landlord (includes high speed internet).
- Utilities Cost: included in weekly rent.
- Pools: they have 2; there is cost to student if they lose pool pass.

Lease Agreement: Yes

ONSITE AMENITIES:

WiFi: Yes. WiFi provided in apartment.

Phone Service: Yes. Cell service is reliable in Myrtle Beach and there is a land line at work students can use to contact CIEE.

Kitchen facilities: Yes. Fully equipped kitchen in each apartment.

Laundry facilities: Yes. On site access at the apartment complex.

OCCUPANCY REQUIREMENTS FOR PROVIDED HOUSING:

Minimum Occupancy Per Room: 3

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 3 - 4

Rooming Arrangement Description: Please arrange living with friends in advance of your arrival when introduced to your landlord.

PROVIDED HOUSING COST:

Required to Pay for Provided Housing: Yes

Cost per Week: \$125

Housing Cost Deducted from Paychecks: No. There will be a new housing agreement for Summer 2023 season. To Be released TBD. The landlord will collect security deposit and the Landlord will collect weekly rent. Additional details to follow.

Utilities Costs: No

Housing Deposit: Yes

Cost: \$300

Description: You will be required to pay half before you arrive \$150 and once you arrive the balance due of \$150 will be collected. Deposit is refundable unless the student leaves the job, moves out or relocates. They are required to complete 12-14 weeks of occupancy. Subject to Penalty for under 11 weeks.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund: Yes, as long as the property is clean and damage-free, you will receive your deposit back at the end of your agreement, minus a \$25 cleaning fee. If you are terminated from your job, break your contract, or get evicted from housing, you forfeit your deposit.



Details About Deposit Refund: Security Deposit will be refunded once you have passed inspection with the landlord.

TRANSPORTATION TO WORKSITE:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Housing is close enough to walk if students prefer to save money and walk to work. Streets all have sidewalks and crosswalks leading up to their arrival at work.

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes

Bicycles are available to rent: No

Estimated cost: \$

Description: You may contact your landlord or International Student Center at 500 10th Avenue for a Bike Rental. Be sure to wear a helmet while riding. Traffic in Myrtle Beach is fast, so you must obey the traffic signals. Your Safety and Caution should be your top priority when riding a bike.

Local Bus, Subway or Train

Estimated commute time: Under 15 minutes

Estimated cost: \$0

Description: The CoastalRTA bus stops just outside the apartment complex and also stops in the Myrtle Waves parking lot.

Arrival information

Arrival Instructions: Please contact your Employer 2 weeks prior to your arrival with flight and housing agreement information. Please do not show up to your Host Company with your luggage. Once arriving in Myrtle Beach, please go to your housing, settle in, and then contact your employer for further instructions. Housing details will be provided 1 week before your arrival. When you land in Myrtle Beach you will taxi or Uber directly to your prearranged housing.

Suggested Arrival Airport:

Myrtle Beach, MYR, Less than 10 miles.

Estimated cost of transportation to worksite from suggested airports:

\$0 to \$25

If arriving after regular hours:

Suggested After-Hours Accommodation:

Directly to your pre-arranged housing

Greens Blvd

Myrtle Beach, South Carolina 295770

\$0 to \$25

Red Roof Inn

2801 S. Kings Hwy,

Myrtle Beach, South Carolina 29577

<https://www.reservationcounter.com/myrtle-beach/red-roof-inn>

937-328-1581

\$75 to \$100

Training and onboarding

Pre-Arrival Onboarding: No

SOCIAL SECURITY NUMBER:

Require participants to apply for SSN

before arrival at worksite: No

Details about how to apply for Social Security Number: Myrtle Beach provides an orientation class for Work and Travel Exchange Visitors. At this meeting, students can apply for social security cards and open bank accounts. Students should bring enough funds for a minimum of 3 weeks expenses (housing and food). The local Social Security Office is located at 611 Burroughs and Chapin Blvd, Suite 301, Myrtle Beach, SC 29577 - (800) 772-1213.

Nearest SSA Office: Myrtle Beach, South Carolina, Less than 10 miles.

OTHER:

Wage Payment Schedule: You'll be paid by direct deposit into your bank account every 2 weeks once you've applied for your Social Security card.

Meal Plan: Not available



Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements: Clean, neat, bathe daily, no facial piercings, no offensive tattoos, no unnatural hair colors (orange, purple, blue, green etc), uniform should be clean and pressed daily.

Second Job Availability: Yes, likely

Applicable Company Policies: No smoking is permitted on the park grounds. Many cultural events are held through the season providing the opportunity for students to meet and mingle with people from all over the world. Myrtle Waves would like to ensure that your Summer Work & Travel Experience is everything you want it to be. In order for us to make that happen, please read ALL of this information in its entirety.

Your Job: All jobs at Myrtle Waves are extremely interactive and require you to put your best foot forward. You always need to have a smile on your face and put the guest's interest first.

Safety: Myrtle Beach is a very exciting place. With the amount of tourism, there is quite a bit of crime. For your safety, DO NOT travel alone. When walking or riding bicycles, always do so in groups of at least three. See welcome email for more information. Bicycle Safety: We recommend that all Myrtle Waves team members purchase a helmet and wear it at all times while bicycling.

Attendance: Prompt attendance is enforced strictly at Myrtle Waves.

WHAT YOU SHOULD EXPECT AT WORK: Physically able to work long hours standing in sun, wind, and heat. Flexible and willing to do all tasks requested by management. You are required to work Friday, Saturday, and Sunday as the business is open seven days per week. This is an outdoor position; weather can affect hours. To lift and carry 22kgs, manual dexterity, bend, stoop, twist, reach, and stand for long periods of time. Multi-task in a very fast-paced environment.

No smoking or use of tobacco products and vapes is permitted in the break room, the arcade, inside any building, on duty in the park, or in uniform except in the designated smoking area. There are no smoke breaks during your shift. However, you are permitted to smoke in the designated areas during your shift break. Smoking is a privilege, not a right. If smoking becomes a recurring issue you may be reprimanded.

Calling Out In the event of an emergency, illness, or the unusual occurrence that you are running late for work, we ask that you please call ahead to let us know. The more advanced notice, the better. It is understood that there is a likelihood of being out sick occasionally or getting stuck behind an accident on the way to work. However, excessively being late or calling out of work will **NOT** be tolerated. If you are sick you **MUST** go to a doctor and return to work with a medical excuse. If you are continuously late, or call out excessively, it will constitute a Write Up. A first offense could be a written warning and/or a suspension without pay. If it continues after the first Write Up, it could lead to termination.

No Call No Show If you do not show up for work, without calling to let your supervisor know you will not be in, you will be considered a **"No Call No Show"**. This is grounds for an immediate written disciplinary report. Continued No Call No Show may result in termination of employment. Should you have three No Call No Shows during a pay week, you will be removed from the schedule and separation of employment will occur due to your resignation.

Drug Test A drug test is not required for onboarding. If a work accident/injury were to occur, a drug test will be required – If a drug test is found positive, the insurance company may deny the acceptance of a claim and you may be terminated immediately.

Community amenities

Walking Distance from Worksite: Food Market, Shopping Mall, Bank, Restaurants, Fitness Center, Internet Cafe.

Walking Distance from Housing: Food Market, Shopping Mall, Bank, Restaurants, Fitness Center, Internet Cafe.

In Town, Requires Transportation: Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library.